Chapter Outline

# Module F: Decision-Making Tools

***See pages 878-908.***

Operations Profile: Decision-Making Tools for Health Care Choices

Using a Systematic Decision-Making Process

Elements in the Decision-Making Process

Categorizing Decisions

Techniques for Making Decisions Under Certainty, Uncertainty, and Risk

Technique for Making Decisions Under Certainty

Techniques for Making Decisions Under Uncertainty

Techniques for Making Decisions Under Risk

Techniques for Making Sequential Decisions

Decision Trees

Sensitivity Analysis for Decision Trees

Module Summary

Key Terms

Discussion and Review Questions

Solved Problems

Problems

Case Study F.1: Gerber Products Company: The Problem

Case Study F.2: Gerber Products Company: The Solution